



EXCHANGE POLICY

Our Company policy entitles you to an exchange only within 14 days from date of purchase.

For an exchange to occur, the below criteria must be met;

- The exchange takes place on a weekday only
 - You have proof of purchase
 - Goods are inspected
 - The item(s) is/are in the condition as when purchased and no intentional damage is apparent, signs of obvious usage or any alterations to the dress have been made.
 - No monetary value will be refunded on the item(s) should you choose an item at lesser value than the original
 - Should you choose an item at a higher value, any excess is payable
 - We cannot be responsible should there be no favourable gown to exchange with.
 - We have confirmation by email that the above has been accepted.
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- This does not affect your statutory rights.